

A routine set of processes for companies to achieve, maintain, and continually improve decent conditions for workers. Worker voice is important for all aspects of an SCS.

What is a Social Compliance System (SCS)?

You can talk to your SPT representatives about any workplace concerns or suggestions



MY Voice

Project to combat forced labour and child labour
in palm oil and garment production in Malaysia

 /MYVoiceProjectMalaysia
myvoiceproject.org

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Continuous improvement



Management System Process Categories

- Engaging Stakeholders & Partners
- Assessing Risks & Impacts
- Developing Code, Policy, Commitments
- Allocating People & Resources
- Communicating, Training & Grievance Mechanism
- Monitoring & Independent Review
- Correcting & Remediating
- Reporting for Performance



Labor Performance Elements

- Child Labor
- Forced Labor
- Health and Safety
- Freedom of Association
- Discrimination
- Disciplinary Practices
- Working Hours
- Wages & Benefits
- Regular Employment

Worker voice

What is a Social Performance Team (SPT)?



A group of managers and workers who help companies implement an SCS. It is one of many ways that workers' voices are represented.